



Join Our Volunteer Team in Celebrating 35 Years of the Delray Beach Open!

EVENT INFO

This year marks the Delray Beach Open's **35th Anniversary**. For 35 years, this ATP 250 tournament has brought world-class ATP Tour and ATP Legends tennis to Delray Beach, Florida, drawing players and fans from around the globe. Attendance and onsite events have grown steadily over the decades, but the laid-back, fan-friendly energy hasn't changed — and this milestone year will be one to remember.

VOLUNTEER INFO

Being selected as a volunteer is an honor, not a guarantee — we receive more applications than we have spots, and our volunteers represent the tournament to every player, sponsor, and fan they meet. For our 35th Anniversary, we're selecting people ready to commit fully to that role.

Applications: Open the first week of September, close December 31, 2026.

Commitment: Minimum of five (5) shifts.

Department choice: Select a first and second choice (must differ). Some departments get far more applicants than they have room for, so a second choice gives you a real shot at placement instead of being turned away. We try to honor first choices, but final placement depends on staffing needs — so pick two departments you'd genuinely be glad to serve in.

Changes: Update your shift availability in Trust Events anytime before **December 31**. *Please don't email changes.*

Timeline: Applications will be reviewed the first week of January; you'll hear from us by **January 8th**. If selected, your schedule and coordinator's contact info follow by **January 18th**.

We're grateful for volunteers who lead with heart and a passion for servicing our guests to ensure a successful tournament — that's exactly the spirit we're looking to welcome this year. If that sounds like you, we'd be thrilled to have you join us as we celebrate 35 years and help shape the next 35.

DEPARTMENT DESCRIPTIONS

Volunteer Department	Job Description
Hospitality	This team provides support and assistance to patrons all over the site. Volunteers must be friendly, hospitable, and excited to help our fans! Responsibilities will include, but are not limited to: providing directions to fans, assisting in the information booth, scanning tickets and helping fans at the entrance, answering patrons' questions, providing guest services at special events, utilizing problem-solving skills and excellent customer service. Exposure: mostly outdoors
Ushers	Ushers are stationed on Stadium and Court 1 to monitor patron behavior and assist with any problems that arise. Additionally, at the discretion of the coordinators, certain volunteers will be stationed in VIP guest areas such as the Best Seats, Clubhouse Lounge, and the Veranda. All volunteers must be flexible and willing to work at any station assigned by their coordinator. Responsibilities include, but are not limited to: helping patrons find their seats, monitoring movement within matches, monitoring credentials-only access points, directing patrons to areas on site, assisting on-court patrons to their seats, maintaining a safe environment, and providing excellent customer service. Must be able to handle large crowds, able to stand for long periods of time, and possess excellent people skills. Exposure: outdoors
Transportation	DBO drivers are responsible for transporting players to and from local destinations, whether that be the airport, hotel, the tournament site, or other approved locations. Drivers should have safe driving records and will be required to provide US license and insurance documentation prior to approval. Exposure: shade/car
Credentials	Volunteers assist with the creation and distribution of credentials to players, guests, officials, employees, and all other individuals who require credential access. Volunteers take photos, create credential badges, generate day passes and check ID's. Members of the Credentials team should be professional, personable, and comfortable interacting with players and guests while representing the Delray Beach Open. They must be able to use laptops, computers, cameras, and printers to process credentials. Exposure: indoors

Office/Will Call	Volunteer responsibilities include answering phones, directing phone calls, answering questions, taking messages, distributing will-call tickets, and providing excellent customer service. Must be able to learn phone functions and have proper phone etiquette. Exposure: indoors
Player Services	Be part of the concierge service for the players and their guests. Tasks include: Scheduling and assisting with player practice booking, assigning hitting partners for players, providing players with drinks, snacks and meal vouchers, initiating player guest tickets to matches, answering phone calls, informing players and guests about on-site services and local attractions, and providing excellent customer service for all players, guests and officials they assist. This department is by INVITATION ONLY. If you have not received such an invitation and access code from the department coordinators, please select another department. Exposure: mostly indoors
Ballpersons	Join our team of dedicated, passionate & super enthusiastic volunteers! The few, the proud, the DBO Ballkids! Click here for details.
Lynn University Students	We are partnering with the Lynn University Sports Management class to provide their students with the opportunity to gain experience in a professional sporting event. Lynn students will have a unique opportunity to organize and present a world-class, professional tennis tournament, providing valuable work experience, leaving them well-positioned for future careers within the world of sports. To gain a full, well-rounded experience, students will have the opportunity to assist in several areas throughout the tournament, including patron hospitality, ushering, ticket taking, on-site parties, player services, and general operations.
Volunteer Services	Are you a people person who enjoys interacting with other volunteers? Our Volunteer Services department may be a good fit for you! Volunteers in this department will act as hosts to their fellow volunteers and assist with hosting lunch and dinner service for all volunteers. Responsibilities include, but are not limited to: serving meals to volunteers, keeping food warm/refrigerated, making coffee, keeping the volunteer tent looking nice, and helping make the volunteer experience special for all DBO volunteers. Exposure: indoors